



Parliamentary Question – Telephone services

Date: 10 March 2016

Ref: 30738

Asked by:

**Tulip Siddiq (Hampstead and
Kilburn)**

Question:

To ask the Secretary of State for Business, Innovation and Skills, pursuant to the Answer of 15 February 2016 to Question 26567, how many (a) calls and (b) enquiries the Pay and Work Rights helpline received (i) by each employment sector of caller and (ii) regarding each of the topics on the Pay and Work Rights Helpline's database.

Response:

The attached table shows the total number of enquiries made to the Pay and Work Rights Helpline (PWRH) by trade sector and whether the call relates to Employment Agency Standards, the Agricultural National Minimum Wage (NMW), Gangmasters Licensing Authority, Health and Safety Executive or NMW issues, where call topic information is collected, for 2014/15.

[Click here for the table](#)