



Freedom of Information Act Request

Ref: FOI 21-22 43

Date issued: 22 April 2022

Subject: Outcomes of allegations received by the GLAA

Question(s):

1. Could you clarify what “general issues” are. Are these referrals that are made to the GLAA by various authorities and individuals? In what format do they usually come? Through phone calls? Emails?
2. For “total issues related to an allegation”, could you tell me, for each year since 2017, the number of times when the raising of that allegation resulted any of the following:
 - a. An investigation
 - b. An inspection
 - c. Workers being identified as possible victims of modern slavery. If so, how many workers.
 - d. Workers being referred to the MRN. If so, how many workers.
 - e. Workers being referred to MS1. If so, how many workers.
 - f. A license being revoked
 - g. A prosecution
3. For the total issues related to an allegation of “Fees and providing additional services (LS 7.1)”, could you tell me, for each year since 2017, the number of times when the raising of that allegation resulted in:
 - a. An investigation
 - b. An inspection
 - c. Workers being identified as possible victims of modern slavery. If so, how many workers.
 - d. Workers being referred to the MRN. If so, how many workers.
 - e. Workers being referred to MS1. If so, how many workers.
 - f. A license being revoked.
 - g. A prosecution
 - h. Correspondence with authorities in a foreign country. If possible could you list the authorities and/or the country the authority is based in.

Response:

- 1) 'General issues' are referrals the GLAA receives from a number of different sources and can also include requests for general advice. We receive referrals from members of the public, potential victims, stakeholders, partner agencies, charities etc. Not all general issues reported to us, will be actionable or in our remit and may be referred on to a partner agency. We receive general issues via email, telephone, the GLAA website and very occasionally, by letter.
- 2-3) The information you have requested includes periods of time for which we do not hold a full data set. It would require significant work to extract all information. The information sought is also not stored in the format of the information requested and would need to be created. Our assessment is that the length of time to undertake this activity would exceed the cost thresholds set out under s12 of the FOIA, and therefore we are unable to provide an answer to those questions under questions two and three.

However, under s16 of the FOIA, the duty to assist, we have provided several links below where some of this information is readily available.

- a) Information related to investigations can be found in our performance reports available on our website here: www.gla.gov.uk/our-impact/performance-reports/
- b) Information on who has been inspected is available on our website here: www.gla.gov.uk/our-impact/who-has-been-inspected/
- c) If a worker is thought to be a victim of modern slavery, as a First Responder organisation under the Modern Slavery Act 2015, we have a duty to refer a potential modern slavery victim into the National Referral Mechanism (NRM) either with that person's consent or as a Duty to Notify (DtN). This is covered in questions d and e below.
- d) Statistics relating to NRM referrals are available online on the UK gov website here: www.gov.uk/government/collections/national-referral-mechanism-statistics
This information was previously shared by the National Crime Agency. As such for the year 2018 NRM information can be found here: <https://nationalcrimeagency.gov.uk/who-we-are/publications/282-national-referral-mechanism-statistics-end-of-year-summary-2018/file>
NRM information for 2017 can be found here: <https://nationalcrimeagency.gov.uk/who-we-are/publications/159-modern-slavery-and-human-trafficking-national-referral-mechanism-statistics-annual-report-2017/file>
- e) Information for Duty to Notify referrals (previously called MS1 forms) should also be found in in the above locations.
- f) A list of revoked GLAA licences is available on our website here: www.gla.gov.uk/media/7006/list-of-revocations-06042021.pdf
- g) For information relating to prosecutions, you may be interested in our conviction totals. This is available on our website here: www.gla.gov.uk/our-impact/conviction-totals/

You may be interested in:

- The GLAA performance reports, which are available on our website here: www.gla.gov.uk/our-impact/performance-reports/
- Our Annual and Reporting Accounts available on our website here: www.gla.gov.uk/publications/corporate-publications/

Under our duty to assist under s16 of the FOIA we may reconsider your request if you are able to narrow the focus of the request, and if it then is not assessed as exceeding the cost threshold. However, there may be exemptions that may still apply to any further request.