



## Freedom of Information Act Request

**Ref:** FOI 22-23 28

**Date issued:** 10 March 2023

**Subject** GLAA performance up to 2021-22

### Question(s):

- 1) The GLAA's total operating budget for financial years 2021-22 and 2022-23, and the amount allocated to enforcement activity specifically where possible.
- 2) The GLAA's total number of inspectors (full-time equivalent) for each financial year between 2016-17 and 2022-23 (inclusive)
- 3) Total number of licensing activities in 2021-22, split out by:
  - a. Total licences
  - b. New licence applications
  - c. Application inspections
  - d. Average days to complete
  - e. ALCs issued
- 4) Total number of enforcement activities in 2021-22, split out by:
  - a. Compliance inspections
  - b. Average days to complete
  - c. Licences revoked
  - d. Enforcement investigations
- 5) Total number of enforcement outcomes in 2021-22, split out by:
  - a. Victims identified
  - b. Money recovered (£k)
  - c. Arrests
  - d. Enforcement notices
  - e. Warnings
  - f. NRM referrals initiated
  - g. NRM notifications under Duty to Notify

### Response:

- 1) The GLAA's total operating budget for financial years 2021-22 and 2022-23, and the amount allocated to enforcement activity specifically where possible.
  - 2021-22 total operating budget: £1,714,560
  - 2022-23 total operating budget: £1,744,354

Please note this does not include the budget for staff costs. We do not allocate the budget to enforcement activity as you have asked. However, under our duty to assist (section 16) you can see the expenditure for enforcement activity in our Annual Report and Accounts (ARA) published on our website here: [glaa-annual-report-and-accounts-2021-22-web-version.pdf](#).

**2) The GLAA’s total number of inspectors (full-time equivalent) for each financial year between 2016-17 and 2022-23 (inclusive)**

We do not have inspectors at the GLAA. We have Investigating Officers, who work in Compliance and Enforcement roles. The information below is based on an average for the year. Please note these numbers also includes Senior Investigating Officers and Senior Compliance Officers working across both teams.

<b>Year</b>	<b>Average Full Time Equivalent Headcount of Investigators*</b>
<b>2016-17</b>	31.24
<b>2017-18</b>	44.76
<b>2018-19</b>	56.46
<b>2019-20</b>	53.29
<b>2020-21</b>	55.35
<b>2021-22</b>	58.50
<b>2022-Feb 2023)</b>	57.34

Some of the information you have requested in questions 3-5 below is available in our 2021-22 Annual Report and Accounts (ARA) published on our website here: [glaa-annual-report-and-accounts-2021-22-web-version.pdf](#). Therefore, some of the information requested is reasonably available by other means and exempt under section 21 of the Freedom of Information Act (FOIA). Where the information is not available in the published ARA, we have provided answers below. Under our Duty to Assist (section 16), we have also identified the relevant pages in the ARA for you.

**3) Total number of licensing activities in 2021-22, split out by...**

- a. **Total licences** – ARA page 83
- b. **New licence applications** – N/A

- c. **Application inspections** – ARA page 18
- d. **Average days to complete** – ARA page 11
- e. **ALCs issued** – 26 [please note this includes both granting new licences with ALCs (additional licensing conditions) and adding ALCs onto existing licences].

**4) Total number of enforcement activities in 2021-22, split out by...**

- a. **Compliance inspections** – ARA page 18
- b. **Average days to complete** – ARA page 11
- c. **Licences revoked** – ARA page 83
- d. **Enforcement investigations** – ARA page 9

**5) Total number of enforcement outcomes in 2021-22, split out by...**

- a. **Victims identified** – ARA page 9
- b. **Money recovered (£k)** – ARA page 9
- c. **Arrests** – 21
- d. **Enforcement notices** – 30
- e. **Warnings** – 81
- f. **NRM referrals initiated** – ARA page 9
- g. **NRM notifications under Duty to Notify** – ARA page 9