



Parliamentary Question – Telephone services

Date: 21 March 2016

Ref: 31993

Asked by:

**Tulip Siddiq (Hampstead and
Kilburn)**

Question:

To ask the Secretary of State for Business, Innovation and Skills, pursuant to the Answer of 18 March 2016 to Question 30738 on employment: telephone services, what the equivalent data is for each of the last five years.

Response:

The attached table shows the total number of enquiries made to the Pay and Work Rights Helpline (PWRH) by trade sector and whether the call relates to Employment Agency Standards, the Agricultural National Minimum Wage (NMW), Gangmasters Licensing Authority, Health and Safety Executive or NMW issues, where call topic information is collected, between 2009/10 and 2014/15. [Click here for the spreadsheet](#)