

Guidance:

1. All data was correct as available to the Intelligence Analyst at the point of export (09/08/2023).
2. Data may be skewed by a number of variables including (but not limited to): inconsistent indexing; changes in recording practices; limitations of information management system; human inputting error.

Method: The below data relates to all General Issue (GEN) referrals and Intelligence Reports (INT) created between 01/01/2018 and 09/08/2023 and indexed to the Hand Car Wash sector. It is not currently possible to capture accurate statistics of emails and phone calls related to sectors.

	2018	2019	2020	2021	2022	2023
Jan	93	85	46	7	21	19
Feb	72	66	59	50	27	25
Mar	57	61	32	17	16	48
Apr	63	102	16	37	29	8
May	78	78	21	47	14	11
Jun	76	91	25	32	77	3
Jul	78	71	27	45	49	4
Aug	60	62	11	33	33	2
Sep	36	59	12	29	16 N/A	
Oct	60	57	19	26	20 N/A	
Nov	67	68	14	25	7 N/A	
Dec	61	56	21	19	4 N/A	

Method: The below data relates to the sources of all General Issue (GEN) referrals only, created between 01/01/2018 and 09/08/2023 and indexed to the Hand Car Wash sector. We are not able to reveal source information of Intelligence Reports.

	2018	2019	2020	2021	2022	2023
1st Party Complaint / Allegation	11	19	13	8	3	1
3rd Party Complaint / Allegation	57	38	32	23	25	11
Intelligence	245	260	26	6	11	3
Other Government Department (OGD) Partner Approach	12	94	59	87	55	11
Other	1	2	0	0	0	1
Police Approach	15	21	24	20	17	9
Not listed	0	0	0	4	0	0
Reported to Licensing Team	0	0	0	0	1	0

Method: The below data relates to the syndicate regions associated with all General Issue (GEN) referrals (INTs) created between 01/01/2018 and 09/08/2023 and indexed to the Hand Car Wash sector.

	2018	2019	2020	2021	2022	2023
Syndicate 1 (NE)	64	252	65	73	98	35
Syndicate 2 (SE)	105	275	109	107	92	42
Syndicate 3 (SW)	28	149	71	57	70	8
Syndicate 4 (NW)	29	108	40	122	21	13
Multi-Region	0	2	1	1	0	0
Regional Field Intelligence Officer	2	18	2	3	30	21
Intelligence Unit	0	1	0	0	0	0
Compliance Team	0	1	0	1	0	0
Compliance (NE)	0	0	1	0	0	0
Compliance (SE)	0	0	1	0	0	0
Compliance (SW)	0	0	0	1	0	0
Unknown	573	50	13	2	2	1