

# **GLAA54/20Business Continuity Plan**

19 July 2017

# Board Paper Reference – GLAA54/20 Business Continuity Plan

#### 1. Purpose of the Report

1.1 To provide an updated Business Continuity Plan (BCP) for Board review.

#### 2. Recommendation

2.1 The Board to note the Business Continuity Policy and Plan which was recently reviewed by the Audit and risk Committee.

#### 3. Reasons for Recommendation

- 3.1 Following the incident last summer when a taxi hit the building, the GLAA has reviewed and updated its BCP. As the GLAA is going through a period of significant change the BCP is still in development.
- 3.2 The GLAA has also developed a Business Continuity Policy to ensure that there is a robust framework in place to support the plan.

# 4. Summary of Key Points

- 4.1 The BCP is still in development due to the fact that the GLAA will be moving to a new IT system and taking up new accommodation at Apex Court. The Senior IT Manager will be working with Home Office colleagues to develop a model for support if the IT systems are unavailable.
- 4.2 The GLAA has also taken account of the increased number of staff that are now part of the organisation and the impact this will have should a similar incident occur. A key area which the GLAA is working on is the communications system and the use of electronic systems for disseminating information more efficiently. Previously, the GLAA relied on a cascade approach but with an increased number of staff this is impractical.
- 4.3 The GLAA will be test the BCP over the coming months to identify areas for further review and update.

# 5. Financial Implications and Budget Provision

5.1 Some additional equipment may be required to improve resilience in relation to future disaster recovery.

# 6. Organisational Risks

6.1 There is a risk that if the GLA does not have a robust business continuity plan that the organisation will not be able to carry out its statutory functions should an incident occur.

### 7. Policy Implications and Links to Strategic Priorities

7.1 The GLA needs to meet its strategic objectives which requires the business to operate effectively.

#### 8. Details of Consultation/EQIA

8.1 All teams have been involved in the development of the plan.

#### 9. Background Papers and Relevant Published Documents

9.1 GLA50/21i) Report on Incident – 8 June 2016

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