



Freedom of Information Act Request

Ref: FOI 21-22 01

Date issued: 06 May 2021

Subject: HR services

Question(s):

1. Please advise what technologies (including version) you use for HR, Payroll, L&D, Finance, Procurement and Contact Centre.
2. Please advise if any of the following services are outsourced to third parties, and if so, when does the contract end? HR, Payroll, L&D, Finance, Procurement and Contact Centre.

Response:

1. The only technology the GLAA HR department uses is Iris, version 10.35.
2. The GLAA does not outsource any HR functions.