



## GLAA Brief

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### Triggers for a new business compliance inspection

**This brief sets out the factors that the GLAA will consider when determining whether an inspection should be conducted when a licence holder begins to supply workers.**

#### Introduction

The GLAA has been developing a new approach to our compliance activity which culminated in the publication of our new strategy: [Compliance strategy \(gla.gov.uk\)](https://www.gla.gov.uk/compliance-strategy). We have reviewed all of our compliance activity to ensure that it meets our strategic aim of ‘...a fair, robust and customer responsive regulatory regime that prevents labour exploitation and drives compliance’.

Currently, a business is expected to notify the GLAA when it commences supplying workers. In the strategy, we set out that we do not consider that every business will require an inspection when it commences supply of workers. The following factors will be considered when determining if a new business inspection is required or if an awareness visit will be made instead. The Senior Compliance Officer will review the available information and decide whether an inspection is required. Identification of any single factor will trigger a full inspection.

New Business Inspection Triggers	Rationale
A new business who has never supplied workers	The application inspection will have examined processes and so an inspection will verify if the licence-holder can meet the competency requirements of licensing standard 1.2.
Additional Licence conditions were added to the licence when it was granted	An inspection will check if the licence-holder has addressed these non-compliances

This approach will be introduced on the 1<sup>st</sup> October 2021.

### Further information

If you any questions about this Brief, please contact the GLAA helpline on 0345 602 5020 or email [licensing@gla.gov.uk](mailto:licensing@gla.gov.uk).

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